

1. Do you have a phone for the visually impaired?

DESCRIPTION: Handset for the Visually Impaired

ANSWER

TALKS™ converts the display text of a cellular handset into highly intelligible speech, making the device completely accessible for blind and visually impaired people. This option is only currently available with the Nokia 6682RVI.

2. Can I get the text-to-speech option on my phone?

DESCRIPTION: NOKIA 6682RVI

ANSWER

Currently, the Nokia 6682RVI handset is the only handset compatible with this menu option. You can get a hardware upgrade or exchange your current NOKIA 6682 for a handset with this new option. It will come pre-loaded with a function called TALKS that reads aloud all menu items, text messages, e-mails, calendar entries, contacts, etc. Since the product is pre-loaded, the device will be ready for use "out of box".

New and existing customers please refer to the product page for pricing

3. What languages is the TALKS™ service available in?

DESCRIPTION: Language of Text to Speech

ANSWER

The phone will translate text into both National languages, English and French.

4. What if someone sends me an email with an attachment to my phone?

DESCRIPTION: Third Party Applications

ANSWER

All emails, text messages, web browsing and WAP can be read aloud. TALKS™ will read files from Microsoft, like Word, Power Point, and Excel, and Adobe Reader, like a PDF.

5. How do I know that the text message I am sending out is correct?

DESCRIPTION: Text message Feedback

ANSWER

An independent setting allows you to turn on a special key echo mode if you like to use the T9 dictionary when entering text.

6. Can I control the use of the text message read-out?

DESCRIPTION: On-Off Option

ANSWER

Yes, read-out of incoming text messages can be turned on or off. When text message read-out is on your incoming text messages are automatically opened and read-out. After the read-out, a

dialogue asks whether the read-out should be repeated. You can also control the volume and rate of speech.

7. Can I make adjustments to understand the read-out?

DESCRIPTION: Text-to-Speech

ANSWER

TALKS™ leverages ETI-Eloquence TTS software— used in popular desktop screen readers— so it will sound like a human voice. You have control over the volume and speech rate, and various options for reading numbers.

8. Where can I get a handset for the visually impaired community?

DESCRIPTION: Getting a Handset for the Visually Impaired

ANSWER

This handset will be offered at a discounted rate for our visually impaired customers. The TALKS software alone retails for approx \$300. If a customer signs a 3 year agreement we will subsidize 100% of the software cost.

9. What screen text can it read aloud?

DESCRIPTION: Text-to-Speech features

ANSWER

The Nokia 6682 VIR gives you the option for audio feedback when writing or reading text messages, emails, or notes. Choose to announce caller ID, network, battery and other status indicators, address book, help files, main menu tabs, calendar, basic GPS, web browsing, and other screen content.

10. How do I set it up?

DESCRIPTION: Installation and Use

ANSWER

TALKS™ comes preinstalled and ready to go right out of the box, no lengthy or complicated installation. The menu is also easy to use to turn the out loud text reading on or off.

11. How do I know if the read-out function is on or off?

DESCRIPTION: TimeOut

ANSWER

You can set a timeout for cases when you accidentally turn off the read-out. If the caller ID is on the number will be announced after a specified number of seconds, you also have the option to repeat the number, as a specific interval, until the call is accepted or rejected. The read-out option comes with an easy to use menu for changing these specifications.